MARYLAND OPIOID OPERATIONAL COMMAND CENTER

WHAT DOES IT DO?
Brings together state and local partners to support prevention, treatment, and enforcement efforts combating the heroin and opioid crisis in Maryland.

WHY?
Residents of all ages, races, genders, and areas across the state are affected by heroin and opioid misuse. State and local health and human services, education, and public safety officials are working together to develop community-based programs and services to combat this public health crisis.

WHO IS INVOLVED?
The collaborative effort works with local, state, and federal agencies and departments, including:

- Governor’s Office of Crime Control & Prevention
- Department of Health and Mental Hygiene
- Maryland Emergency Management Agency
- Maryland State Police
- Maryland State Department of Education
- Department of Human Resources
- Department of Juvenile Services
- Dept. of Public Safety and Correctional Services
- Maryland Institute for Emergency Medical Services Systems
- Maryland Higher Education Commission
- Maryland Insurance Administration
- Office of the Attorney General

GET HELP NOW
Crisis Hotline: 1-800-422-0009
BeforeItsTooLateMD.org
The Opioid Operational Command Center (OOCC) is organized using an emergency management system known as the Incident Command System (ICS). This system functions as a neutral coordinating body to manage objectives, move initiatives forward, and facilitate partnership between state and local agencies and departments. Those agencies and departments lead Sections and Branches (shown below) by managing its goals and objectives.

**Planning Section:** creates objectives and operational tasks based on recommendations from the Heroin & Opioid Emergency Task Force.

**Operations Section:** ensures coordination and collaboration of state agencies and departments. This Section has five Branches which make up the common functional areas: health and medical, education, social services, public safety, and a local liaison to coordinate between state and local partners.

**Joint Information Center (JIC):** coordinates consistent public messaging about the activities and achievements of the Opioid Operational Command Center with the goal of “many voices, one message.”

*Image: Opioid Operational Command Center Organizational Structure*

**HOW DOES IT WORK?**

Governor Hogan declared a State of Emergency on March 1, 2017, increasing federal, state, and local agency response to the heroin and opioid crisis.

By working together in the Opioid Operational Command Center, agencies can share data, information, and ideas, for how to combat this epidemic.

*Together, we can reduce the harmful impact of opioid addiction on Maryland communities.*