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### MARYLAND STATE DEPARTMENT OF EDUCATION

EQUITY AND EXCELLENCE

## **Evaluator Training**

Melinda Baiza, Senior Associate; Kim Day, Senior Associate July, 2018

#### The Office of Leadership Development and School Improvement



Not Pictured: Christina Hill, Keanna Mathis, Denise Hershberger, Dr. Annette Anderson, and 13 Leadership Coaches

#### http://marylandpublicschools.org/ about/Pages/OTPE/index.aspx



#### **Fostering the Growth of Effective Leaders**

Provide targeted professional learning experiences and resources to equip current and future leaders with the skills and knowledge required for successful school and district leadership.

#### **Ensuring Valid and Reliable Evaluations**

Oversee the development and implementation of Maryland's teacher and principal evaluation system. Training, guidance, and support is provided to local school systems in the implementation of fair and valid evaluations.

#### **Raising the Quality of Education**

Provide customized professional learning experiences and support, informed by data and grounded in effective practices, to improve school performance.

### Research Supports a Strong Connection Between School Improvement and Leadership Development

"...there are virtually no documented instances of troubled schools being turned around without intervention by a powerful leader. Many other factors may contribute to such turnarounds, but leadership is the catalyst." -- How Leadership Influences Student Learning, Kenneth Leithwood, et al, University of Minnesota, University of Toronto, 2004

Principals are "second only to classroom instruction among all school-related factors that contribute to what students learn at School."-- How Leadership Influences Student Learning, Kenneth Leithwood, et al, University of Minnesota, University of Toronto, 2004

# "Principals are **multipliers** of effective teaching."

-- Developing Excellent School Principals to Advance Teaching and Learning: Considerations for State Policy, Paul Manna, The Wallace Foundation, 2015



### **State Principal Evaluation Model 2013-2017**

#### **Professional Practice 50%**

Maryland Instructional Leadership Framework

#### Vision

Culture

Curriculum, Instruction, and Assessment

Observation / Evaluation of Teachers

**Technology and Data** 

**Professional Development** 

Stakeholder Engagement

Interstate School Leaders Licensure Consortium Standards

**Operations and Budget** 

Communication

**School Community** 

Integrity, Fairness, and Ethics

2018-2019 All School Systems Must Align to the Professional Practice for Educational Leaders **Student Growth 50%** 

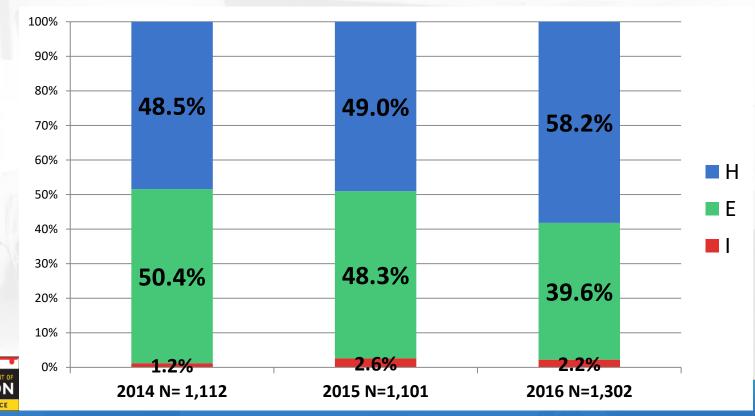
Assessment Informed Growth Measure (informed by local or state assessment)

Whole School Growth Measure

**Ratings: Highly Effective, Effective, or Ineffective** 



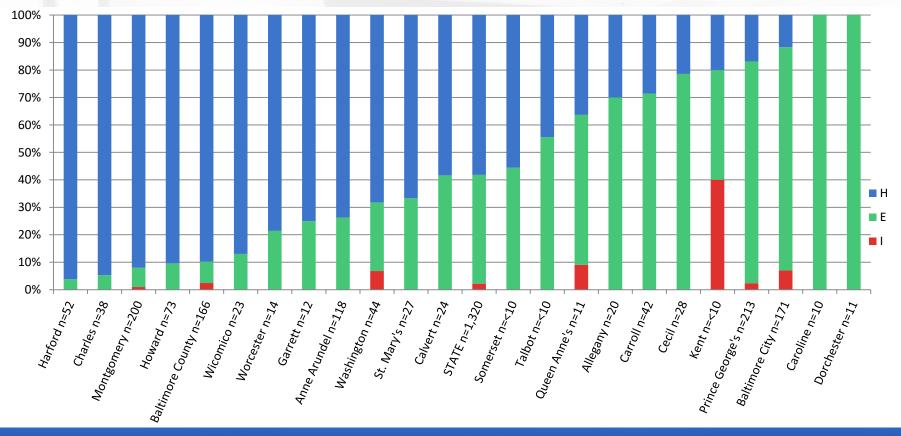
### For the Last 3 Years, Most Maryland Principals were Rated as Highly Effective or Effective



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#### School Systems Range from Reporting 96% Highly Effective Principals to 0% Highly Effective Principals



#### **Current State Teacher Evaluation Model**

#### **Professional Practice 50%**

**Student Growth 50%** 

**Planning and Preparation** 

**Classroom Environment** 

Instruction

Professional Responsibility

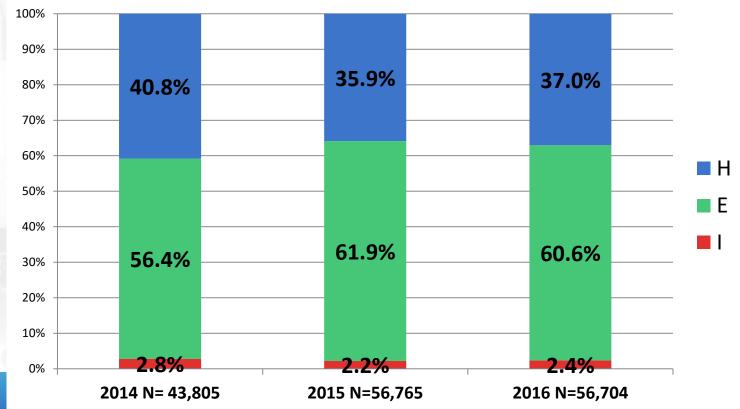
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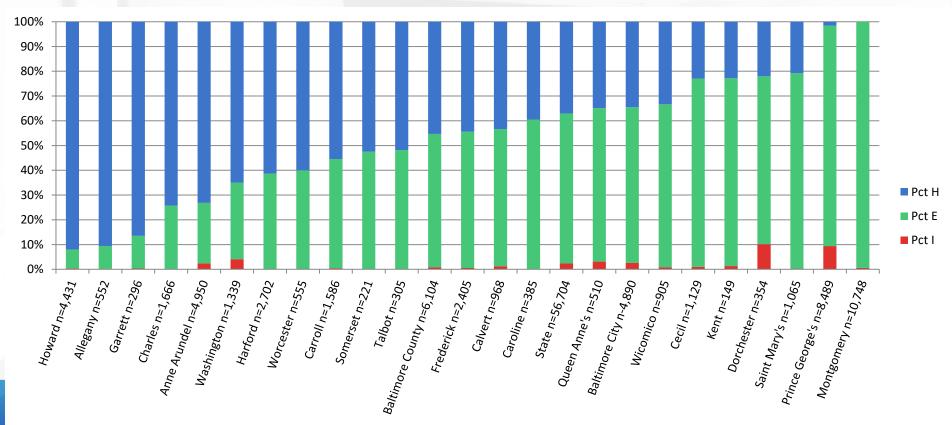
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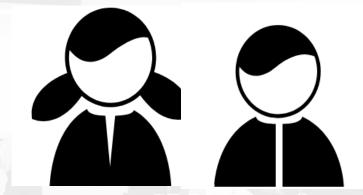
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#### School Systems range from reporting 92% Highly Effective Teachers to Less than 2% Highly Effective Teachers



### Connecting State Student Achievement to Effectiveness Ratings





**Over 95% of Principals and Teachers** Rated Effective or Highly Effective **41% of Students** Earned a Level 4 or 5 on the Algebra I State Assessment

44% of Students Earned a Level 4 or 5 on ELA/L 10 State Assessment



### Is the Current Evaluation of Principals and Teachers....

#### • Valid?

Measures what it claims to measure

#### • Reliable?

Produces stable and consistent results



• Fair?



#### Improving the Evaluation System We are Listening.....

#### Time it Takes for Formal Evaluation

Quality of Student Learning Objectives

#### Process Following an Ineffective Rating

Inter-rater Reliability Validity and Reliability of Evaluations



### **Revising the Principal Evaluation System**



- Adopted New Standards
- Developed Rubric to Support Evaluations

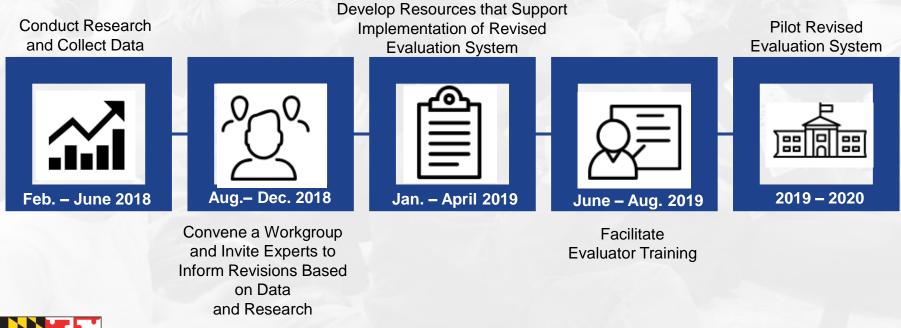
**Revised Evaluation Cycle for Principals** 



- Principals will be formally evaluated on all 10 standards over the course of 3 years.
- Principals collaborate with their supervisors to determine areas of focus each year.
- School systems submit evaluation data annually to MSDE.



### Revising the Teacher Evaluation System and Student Growth Measures





### Evaluator Training 2018-2019 School Year

- Establish a common foundation for evaluation practices.
- ✓ Foster consistency in evaluation performance ratings.
- ✓ Improve inter-rater reliability.







We work with **education leaders** to develop the strategy and confidence to lead **bold change** and provide embedded supports in schools and districts.

# **Our Work**

The efficacy of our work has been documented in prominent studies and publications







**e**School News









# **Focus Areas**





Leadership Development දි<u>ල</u>

Teacher Growth



# Expectations & Logistics

#### EXPECTATIONS

- Participate actively
- Honor time limits
- Be open to new ideas
- Trust the process
- Keep techno-distractions to a minimum
- Leave the space better than we found it

#### LOGISTICS





## Training Resources/Materials

http://www.insighteducationgroup.com/md



## Roadmap: Where are we going?

# Over the course of our time together, we will examine:

- How can we impact student outcomes through effective evaluations in our state? What will that look and sound like?
- What structures need to be established in order to support effective evaluations for teachers and students to be successful?





# Our work together

Calibrating on Application of Observation Tool

Identifying Effective Instructional Practices

Collecting Unbiased Evidence Linked to Student Outcomes

Effective Instructional Actionable Feedback





## Outcomes

### Day 1: By the end of this meeting, participants will have...

- Created their "why" for improving their skill at giving actionable feedback to improve teacher practice
- Discussed the importance of trust and its impact on improving teacher practice
- Connected critical attributes relating to instruction, student learning objectives, and classroom environment to the improvement of teacher practice



# Agenda

- Establish the "Why"
- Discuss trust as a factor
- Analyze current practices
- Examine instructional best practices
- Link student learning to a clear evaluation system







## **Defining Effective Practice**

In order to create the conditions for improved teaching, one **must first define it**. Without such a definition of good practice, educators are, in effect, wandering in a swamp.

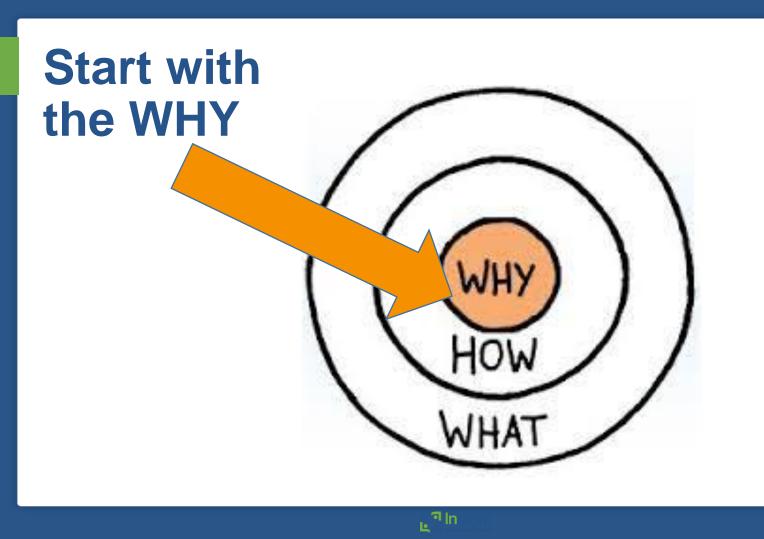
Charlotte Danielson



## Setting the WHY









## **The WHY**

# **Impacting Teacher Practices**

- What do we value in adult learning?
- What kind of results do we expect from the feedback we provide to teachers?





## **The HOW**

How do we ensure secondorder (lasting) change?

- How do we currently provide support and feedback to our teachers?
- How can the incorporation of reflective structures improve adult learner outcomes?

## **The WHAT**

# Student Impact

- What do you notice about where we are and where we want to go?
- How can you, as instructional leaders, support/model this learning process?
- What will this mean for student learning?







Setting the Purpose...

- How will our identification of our "why" guide our work?
- What opportunities do YOU see for making progress on this challenge?





## **Stop & Reflect**



- How would the participants in your schools and throughout your community benefit from taking the time to participate in this process (versus receiving this information)?
- What do we need to do to communicate the real purpose behind an evaluation system?



# The focus is on the STUDENT

# The "Why" of Our Work

- If students are going to acquire the Maryland college and career-ready standards needed for post-secondary and career success...
  - then teachers must have time and autonomy to work on implementing effective teaching practices...
    - and the school must define effective teaching that supports college and career learning...

"Having three years of good teachers (85th percentile) in a **row** would overcome the average achievement deficit between lowincome kids (those on free or reduced-price lunch) and others."

- Eric Hanushek, *Teacher Quality,* 2002



#### Priorities of Feedback and Evaluation Systems

- Place Student Learning at the Center
- Promote Growth and Development
- Recognize Excellence
- Set a High Bar for Success
- Streamline Expectations for Improvement

We want to ensure that each student is taught by an effective educator, in schools and districts led by effective leaders.



#### So what do we need to do?



#### It's all about that trust!





#### Trust as a Factor

• What role does trust play in supporting teachers to improve their practice?



#### **Trust Matrix**

- What is important about creating trust?
- What erodes trust?
- How can trust be developed with faculty in the building?
- How can trust be repaired when it is eroded?





#### Walking the line between evaluator and coach





#### Break – 10 minutes





# Current Feedback Practices:



- What is going well?
- What needs to be improved?

#### Formal vs Informal Observations

- What is the difference between informal versus formal observations?
- What is the role of the...
  - Principal?
  - Instructional coach?
- What will feedback look/sound like?



#### Formal Observations

- At least two observations required per year
- Scheduled
- Planned pre- and postconferences
- Follow up is provided

#### **Informal Observations**

- Multiple observations per year
- Provides a glance at a teacher's daily practice
- Can be announced or unannounced
  - Follow up is provided

Robert Marzano, Informal Observations: It's Not a Gotcha Tactic, 2012



#### It's a matter of:

- Adult learning theory; theory of change
  - Working together is more powerful than working alone
  - Adults don't incorporate new ways of doing their work without feedback and coaching
- Getting to scale with any significant change
  - Getting improvement to "stick" over a large number of classrooms
- Coherence of change and improvement
  - Reduce variation from classroom to classroom and school to school

#### **Four Corners**

When it comes to cooking, I am on a . . .

- 1. Dirt Trail (little comfort)
- 2. Gravel Road (some comfort)
- 3. Paved Road (a lot of comfort)
- 4. Highway (I got this!)



#### **Four Corners**

When it comes to providing feedback on effective instruction, I am on a . . .

- 1. Dirt Trail (little comfort)
- 2. Gravel Road (some comfort)
- 3. Paved Road (a lot of comfort)
- 4. Highway (I got this!)

Debrief Questions:

- Why did you put yourself in that corner?
- What do you need to do get yourself to a higher road?
- If you are already on the Highway, what do you need to do to continue on the highway?





#### **Stop & Reflect**



Why would we include this four corners reflection activity?

How/why can you utilize this (and/or other reflection strategies) in PLCs and classrooms?



#### Lunch



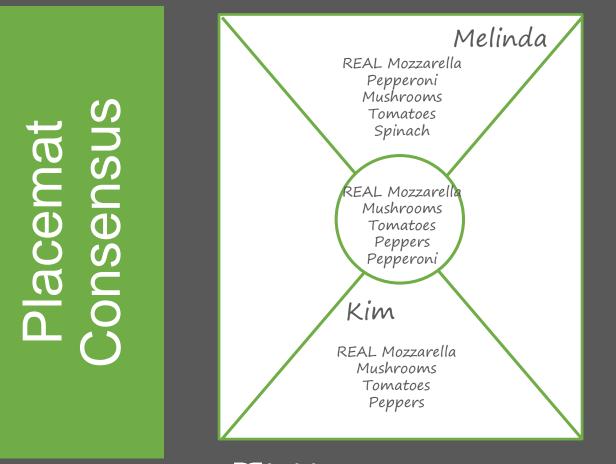
In an outstanding classroom, what do we see regarding classroom environment, instruction, and student outcomes?





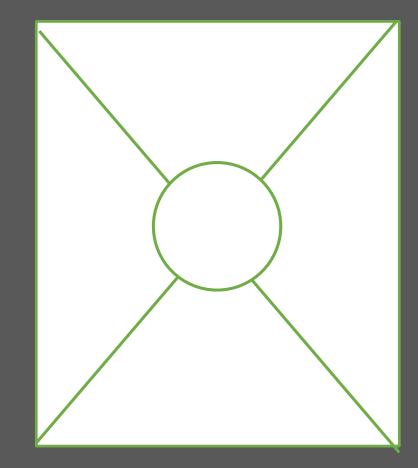
#### **Effective Instruction**





What does highly effective instruction look and sound like?

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What does highly effective instruction look and sound like?

# Debrief: Popcorn out some responses



#### Effective Instruction has...

- Teacher clarity
- Classroom discussion
- Practice and feedback
- Formative Assessments
- Metacognitive strategies
- Student engagement
- A learning environment wherein students are encouraged to take risks
- Clear, shared outcomes
- Varied content, materials, and methods of instruction
- Complex thinking and transfer

Robert Marzano, *Planning for Instruction: Best Practices*, 2012



#### A vison is only meaningful if it plays out in every classroom, for every student, every day.

Ken Kay, Partnership for 21st Century Learning



#### Charlotte Danielson's FRAMEWORK FOR TEACHING

-	
DOMAIN 1: Planning and Preparation	DOMAIN 2: The Classroom Environment
1a Demonstrating Knowledge of Content and Pedagogy • Content knowledge • Prerequisite relationships • Content pedagogy	2a Creating an Environment of Respect and Rapport • Teacher interaction with students • Student interaction with students
<ul> <li>1b Demonstrating Knowledge of Students</li> <li>Child development • Learning process • Special needs</li> <li>Student skills, knowledge, and proficiency</li> <li>Interests and cultural heritage</li> </ul>	2b Establishing a Culture for Learning • Importance of content • Expectations for learning and behavior • Student pride in work
1c Setting Instructional Outcomes • Value, sequence, and alignment • Clarity • Balance • Suitability for diverse learners	Managing Classroom Procedures     Instructional groups      Transitions     Materials and supplies      Non-instructional duties     Supervision of volunteers and paraprofessionals
1d Demonstrating Knowledge of Resources • For classroom • To extend content knowledge • For students 1e Designing Coherent Instruction	Supervision of volunteers and paraprofessionals     Managing Student Behavior     • Expectations • Monitoring behavior • Response to misbehavior
Learning activities     Instructional materials and resources     Instructional groups     Lesson and unit structure	2e Organizing Physical Space • Safety and accessibility • Arrangement of furniture and resources
Designing Student Assessments     Congruence with outcomes      Criteria and standards     Formative assessments     Use for planning	
DOMAIN 4: Professional Responsibilities	DOMAIN 3: Instruction
4a Reflecting on Teaching • Accuracy • Use in future teaching	3a Communicating With Students • Expectations for learning • Directions and procedures
Ab Maintaining Accurate Records     Student completion of assignments     Student progress in learning • Non-instructional records	Explanations of content • Use of oral and written language     So Using Questioning and Discussion Techniques     Quality of questions • Discussion techniques • Student participation
Communicating with Families     About instructional program      About individual students     Engagement of families in instructional program	3c Engaging Students in Learning • Activities and assignments • Student groups
Ad Participating in a Professional Community     Relationships with colleagues • Participation in school projects     Involvement in culture of professional inquiry • Service to school	Instructional materials and resources • Structure and pacing     Using Assessment in Instruction
4e Growing and Developing Professionally • Enhancement of content knowledge and pedagogical skill	Assessment criteria • Monitoring of student learning     Feedback to students • Student self-assessment and monitoring     Demonstrating Flexibility and Responsiveness
Service to the profession      Showing Professionalism     Integrity/ethical conduct • Service to students • Advocacy	Lesson adjustment      Response to students     Persistence
Decision-making      Compliance with school/district regulations	

....

# What are the critical attributes of highly effective instruction?



#### Examining Key Expectations for Performance Across Levels

- 1. **Read** across the rows for each element.
- 2. Highlight the key descriptions of performance at each level.
- 3. Look down the column (across elements) and **circle the key words** or ideas that best summarize each of the four performance levels.





Component	Unsatisfactory	Basic	Proficient	Distinguished
3a: Communicating with Students	The instructional purpose of the lesson is unclear to students, and the directions and procedures are confusing. The teacher's explanation of the content contains major errors and does not include any explanation of situategies students might use. The teacher's spoken or written language contains errors of grammar or syntax. The teacher's academic vocabulary is insupportaint, exgue, or used incorrectly, leaving students conflused.	The teacher's attempt to explain the instructional purposes has only himited success, and/or directions and procedures must be durified after initial student contain. This teacher's explanation of the content may contain minor errors, some portions are clear, others difficult to follow. The teacher's explanation does not invite students to engage intellectually or to understand strategies they might use when working independently. The teacher's spoken language is correct but uses vocabulary that is either limited or not fully appropriate to the student's age or backgrounds. The teacher rarely takes opportunities to explain academic vocabulary.	The instructional purpose of the lesson is clearly communicated to students, including where it is simuled within broader learning, directions and procedures are explained clearly and may be modeled. The teacher's explanation of content is scafiolded, clear, and accurate and connects with students' knowledge and experience. During the explanation of content, the teacher focuses, as appropriate, on strategies students can use when working independently and invites student intellectual engagement. The teacher's spoken and written language is clear and correct and is suitable to students' ages and interests. The teacher's use of academic vocabulary is precise and serves to extend student understanding.	The teacher links the instructional purpose of the lesson to the larger curriculture, the directions and procedures are clear and anticipate possible student misunderstanding. The teacher's explanation of content is thorough and clear, developing conceptual understanding through clear actifieding and connecting with students' interests. Students contribute to extending the content by explaining concepts to their classmates and suggesting strategies that might be used. The teacher's spoken and written language is expressive, and the teacher finds opportunities to extend students' vocabularies, both within the discipline and for more general use. Students contribute to the correct use of academic vocabulary.
3b: Using Questioning and Discussion Techniques	The teacher's questions are of low cognitive challenge, with single correct responses, and ure asked in rayal succession. Interaction between the teacher and students is predominarily rectations style, with the teacher meduating all questions and answers; the teacher accepts all contributions without adding students to explain their reasoning. Only a few students participate in the discussion.	The teacher's questions lead students through a single path of inquiry, with answers seemingly determined in advance. Alter matively, the teacher attempts to ads some questions designed to engage students in thinking, but only a few students are involved. The teacher attempts to engage all students in the discussion, to encourage them to respond to one another, and to explain their thinking, with uneven results.	While the teacher may use some low-level questions, he poses questions designed to promote student thinking and understanding. The teacher creates a genuine discussion among students, providing adequate time for students to respond and stepping aside when doing so is appropriate. The teacher challenges students to justify their thinking and successfully engages most students in the discussion, employing a range of stategies to ensure that most students are heard.	The teacher uses a variety or series of questions or prompts to challenge students cognithely, advance high-level thinking and discourse, and promote metacognition. Students formulat emany questions, initiate topics, challenge one another's thinking, and make unsoluted contributions. Students themselves ensure that all voices are heard in the discussion.
3c: Engaging Students in Learning	The kerning tasks' activities, materials and, resources are poorly aligned with the instructional outcomes, or require only rote responses, with only one approach possible. The grouping of students are unusuable to the activities. The lesson has no clearly defined structure, or the pace of the lesson is too slow or rushed.	The learning tasks and activities are partially sligned with the instructional outcomes but require only minimal thinking by students and little opportunity for them to explain their thinking, allowing most students to be passive or meedy compilant. The groupings of students are moderately suitable to the activities. The Jeson has a recognizable structure, however, the pacing of the lesson may not provide students the time needed to be instilectually engaged or may be so solve that many students have a considerable amount of "down time."	The learning tasks and activities are fully aligned with the instructional outcomes and are designed to challenge student thinking, niviting students to make their thinking visible. This technique results in active intellectual engagement by most students with important and challenging content and with teacher scaffold ing to support that engagement. The groupings of students are suitable to the activities. The lesson has a dearly defined structure, and the pacing of the lesson is a partopriste, providing most students the time needed to be intellectually engaged.	Virtually all students are intellectually engaged in challenging content through well-designed learning tasks and activities that require complex thinking by students. The teacher provides suitables califolding and challenges students to explain their thinking. There is evidence of some student initiation of inquiry and student controllations to the exploration of important content, students may serve as resources for one another. The lesson has a classify defined structure, and the pacing of the lesson provides students the time needed not only to intellectually engage with and reflect upon their learning but also to consolidate their understanding.
3d: Using Assessment in Instruction	Students do not appear to be aware of the assessment criteria, and there is lattle or no monitoring of student karring; feedback is absent or of poor quality. Students do not engage in self-or perr assessment.	Students appear to be only partially aware of the assessment criteria, and the teacher monitors student learning for the class as a whole Questions and assessments are narely used to diagnose evidence of learning. Feedback to students is general, and few students assess their own work.	Students appear to be aware of the assessment criteria, and the teacher monitons student learning for groups of students. Questions and assessments are regularly used to diagnose evidence of learning. Teacher feedback to groups of students is accurate and specific; some students engage in self-assessment	Assessment is fully integrated into instruction, through extensive use of formative assessment. Students appear to be aware of, and there is some evidence that they have contributed to, the assessment criteria. Questions and assessments are used regularly to diagnose evidence of learning by individual students. A variety of forms of feedback, from both teacher and peers, is accurate and specific and advances learning. Students self-asses and monitor their own progress. The teacher succesfully differentiates instruction to address individual students insulatestranding.
3e: Demonstrating Flexibility and Responsiveness	The teacher ignores students' questions: when students have difficulty learning, the teacher blames them or their home environment for their lack of success. The teacher makes no attempt to adjust the leason even when students don't understand the content.	The teacher accepts responsibility for the success of all students but has only a limited repertoire of strategies to use. Adjustment of the leason in response to assessment is minimal or ineffective.	The teacher successfully accommodates students' questions and interests. Drawing on a broad repertoire of strategies, the teacher presists in sedeng approaches for students who have difficulty learning. If impromptu measures are needed, the teacher makes a minor adjustment to the lesson and does so smoothly.	The teacher seizes an opportunity to enhance kerraing building on a spontaneous event or students' interests, or successfully adjusts and differentiates instruction to address individual student misunderstandings. Using an extensive repertoire of instructional strategies and soliciting additional resource from the school or community, the teacher persists in seeking effective approaches for students who need help.





#### Component

#### Unsatisfactory

#### Basic

#### Proficient

#### Distinguished

3a: Communicating with students

The instructional purpose of the lesson is unclear to students, and the directions and procedures are confusing. The teacher's explanation of the content contains major errors and does not include any explanation of strategies students might use. The teacher's spoken or written language contains errors of grammar or syntax. The teacher's academic vocabulary is inappropriate, vague, or used incorrectly, leaving students confused.

The teacher's attempt to explain the instructional purpose has only limited success. and/or directions and procedures must be clarified after initial student confusion. The teacher's explanation of the content may contain minor errors; some portions are clear, others difficult to follow. The teacher's explanation does not invite students to engage intellectually or to understand strategies they might use when working independently. The teacher's spoken language is correct but uses vocabulary that is either limited or not fully appropriate to the students' ages or backgrounds. The teacher rarely takes opportunities to explain academic vocabulary.

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to extending the content by explaining concepts to their classmates and suggesting strategies that might be used. The teacher's spoken and written language is expressive, and the teacher finds opportunities to extend students' vocabularies, both within the discipline and for more general use. Students contribute to the correct use of academic vocabulary.

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#### Digging in

How might lack of skill in this domain affect the other domains? Which component/s in this domain might beginni teachers find particularly difficult?	
Look at the descriptors. What differentiates performance levels? What have you noticed / learned about this component while working with the framework?	
How can you support teacher's growth in this domain? What else should we consider?	



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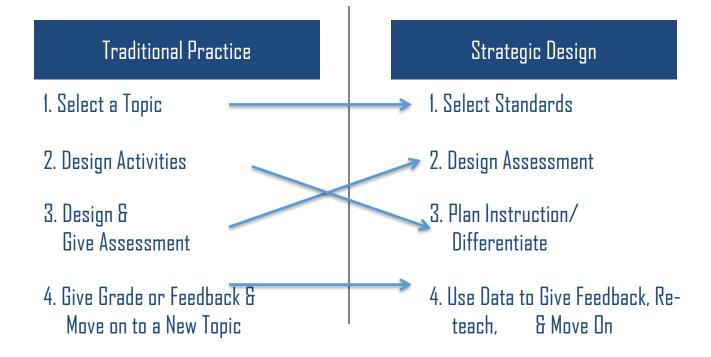
# What are the subsequent implications for taking this information back to your schools?



# What are the critical attributes of highly effective student outcomes?



#### Traditional Planning vs. Strategic Design Planning



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## Three Stages of Strategic Design



Standards Assessments Instruction



#### **SLOs**

• Please see various SLO examples for elementary, middle, and high school classes (found on tables)



#### SLOs

- After analyzing as a group your table's SLO:
  - What do you notice?
  - What do you need more information on?
  - What do you want to share about this SLO to others?







Notice: What new insights were revealed to you through this activity?

Stop: What content is slowing you down?

Go: What are you going to take off with from this?





What support does your school need to effectively support the understanding of the expectations of teaching practice outlined in the rubric?

What will you do next?





# **Exit Ticket:**

3 things that you learned today
2 suggestions that you have
1 question that is still lingering



# DAY Z





# MARYLAND STATE DEPARTMENT OF EDUCATION

#### EQUITY AND EXCELLENCE

## **Evaluator Training**

Melinda Baiza, Senior Associate; Kim Day, Senior Associate July, 2018

## Expectations & Logistics

#### EXPECTATIONS

- Participate actively
- Honor time limits
- Be open to new ideas
- Trust the process
- Keep techno-distractions to a minimum
- Leave the space better than we found it

#### LOGISTICS





- Observations develop a schedule block it off and stick to it. Paul Bambrick-Santoyo (Leverage Leadership) system
- The role of the school leaders are to serve as a referee and coach in that, trust and feedback are vital with a shared instructional vision. Ultimately you have to grow and hold teachers accountable.
- Sample walkthroughs will be shared (see box for electronic copies)



## Exit Ticket Take-Aways...

### Today...

 Use of specific high quality unbiased evidence guides calibration conversations and ensures inter-rater reliability in terms of what makes effective instruction



## Recap of Day 1

How does the observation tool support the teacher evaluation process?

How does defining the purpose (Why, How, What) support the evaluation process?

What role does trust play in the evaluation process?

How does setting the vision for effective instruction support the evaluation process?

### Roadmap: Where are we going?

# Over the course of our time together, we will examine:

- How can we impact student outcomes through effective evaluations in our state? What will that look and sound like?
- What structures need to be established in order to support effective evaluations for teachers and students to be successful?



## Our work together

Calibrating on Application of Observation Tool Identifying Effective Instructional Practices

Collecting Unbiased Evidence Linked to Student Outcomes

Effective Instructional Actionable Feedback



#### Outcomes

#### Day 2: By the end of the meeting, participants will have...

- Applied the process of classroom observations to support teachers in the improvement of their practice
- Collected evidence and data based on the identified attributes to norm feedback given to teachers
- Used oral and written communication to practice providing actionable feedback for teachers



### Agenda

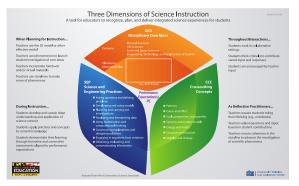
- Discuss process of improving teacher practice
- Review evidence collection strategies
- Observe Videos to practice calibration
- Create actionable feedback for teacher growth





#### **SLO Resources**

#### **Dimensions of Science Instruction**



#### Science Student Learning Objective Elements



#### School Features of Quality Instruction



#### Quality Rubric For Science Student Learning Objectives

Quality Rubric for Science Student Learning Objectives

	STEP/LEVEL 1	STEP/LEVEL 2	STEP/LEVEL 3	STEP/LEVEL 4
Selected Student Population	identify students	Describe strengths and needs	Incorporate multiple data sets	Describe experiences and interests
Standards and Learning Content	Cite standards	Focus the content	Explain why these are most important	Ensure 3-D coherence
Expectations	Set goals	Clarify growth amount	Set high expectations	Justify targets with rationale
Instructional Interval	Pick dates	Quantify the instruction	Justify the duration	Articulate e storyline
Evidence of Growth	Name summative growth measures	Ensure standards alignment	Emulate 3-D tasks	Measure in more than one way
Toolkit/Toolbox	identify resources	Plan to monitor progress	Describe effective strategies	Convey professional needs



Insight

EDUCATION

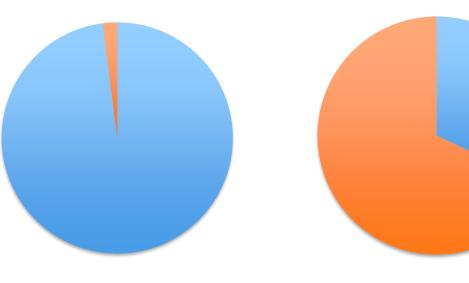
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# Process of improving teacher practice



# Why is Teacher Effectiveness Important?



Daniel Weisberg et. Al., The Widget Effect, 2009



#### The Big Issues with Teacher Effectiveness

#### Problems with many teacher effectiveness approaches

#### HR Perspective

- All teachers are rated good or great
- Excellence goes unrecognized
- Poor performance goes unaddressed
- Inadequate professional development is provided
- No special attention paid to novices

#### Achievement Perspective

- Achievement gaps persist
- Students just aren't improving fast enough



## A "System" of Teacher Effectiveness

#### **Clear Instructional Expectations**

How can we establish clear instructional expectations grounded in clear definition of effective teaching?

#### **Reliable Evaluation Systems**

How do we build a reliable system to assess effectiveness relative to expectations?

#### Targeted Improvement Efforts

How do we use data from the system to drive behaviors?



#### Reflecting on this information...

# What are the implications for the implementation when taking this back to your schools ?

What will your role be in this process?





# Conducting Classroom Observations



#### Analyzing Evidence From "Learning to See, Unlearning to Judge"

- Evidence must be descriptive, fine-grain, *and* useful.
- Focus on:
  - What is the teacher doing and saying?
  - What are students doing and saying?
  - What is the task?
- Stay in the descriptive mode, not the judging mode.

#### Why is this important?



#### Verbatim scripting of teacher or student comments:

"Would one person from each table come to collect the materials?"

"We have five more minutes to finish. Let's look over our work before we hand it in" Numeric information about time, student participation, resource use, etc. Three students offered 80% of the comments during the discussion. Fifteen minutes were spent in circle time.

Non-evaluative statements of observed teacher or student behavior: The teacher stood by the door, greeting students as they entered. Students were seated at tables in groups of four, working independently.

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An observed aspect of the environment The assignment was on the board for students to work while attendance was being taken. There were three centers designed for independent work

# **Criteria for Evidence**

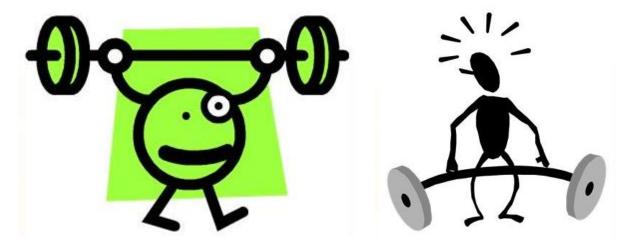
• Non-judgmental

• Specific

 Defines what was said/seen/done by Teacher AND Students and the Impact it has on student learning.



#### Actionable vs. Unactionable Evidence



#### How do you know?



# Actionable or Unactionable?

 During guided practice, the teacher called on five students. Of the five students, two gave incorrect answers. To address their incorrect answers, the teacher used base ten blocks to show how 10 tenths is equal to one.

## **Actionable or Unactionable?**

• The teacher addressed students' misunderstanding during guided practice.



## **Actionable or Unactionable?**

• Objective was posted on the board. When asked, three out of five students could not communicate the objective.





# Remove the bias



How can we use our knowledge without becoming clouded by our own experiences when supporting and providing feedback to teachers?



# Evidence vs Opinion

#### Description of Classroom Practice

(Observer records an event with no interpretation)

VS

Opinion About Classroom Practice

(Observer interprets an event based on own beliefs about good teaching)

To consistently apply the rubric to observations of classroom practice, it is essential to be able to **make observations of evidence that stand independent of opinions** (premature interpretations of evidence that are based on personal beliefs).



What might you do to increase the objectivity and effectiveness of the evidence you collect during observations?





#### Break – 10 minutes



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# During the observation (Logistics)

- How often are observations?
- How soon should you provide feedback to a teacher after the observation?
- How much time in class?
- Pre-Observation, Post-Observation, or Both?
- What are you looking for (e.g. framework or rubric)?
- Do you walk around?
- Do you talk with students?
- Do you ever go as a team or do you always go alone?
- Do you talk with the teacher one-on-one afterwards?



### Implementation Responsibility

#### Educator responsibilities

#### Evaluator responsibilities



#### • Abbreviate

- i.e. T/S; obj; SR
- Keep track of time
  - Place time stamps frequently
- Collect quotes not paraphrases
  - Not "st answers" SR, "I think \_\_\_\_ because..."
- Collect student dialogue/actions
  - S creates a venn diagram to organize thoughts
- Collect evidence of impact on learning
  - S explained "I used a venn-diagram;" peer asked "why;" S explained "we used it yesterday;" peer asked if that shows what happened next, S couldn't respond; peer showed flow chart; S erased venn diagram and modified answer

# **Hints and Tips**

### Calibrating Practice



### Calibration is the result of ongoing, frequent collaboration of groups of educators to

come to a common, shared understanding of what practice looks like at different performance levels establish and maintain consistency in aspects of the evaluation process including analyzing evidence, providing feedback, and using professional judgment to determine ratings



# We know what effective educators do

and

We can measure those actions and behaviors



DC Prep - Snapshot of a 5th Grade ELA Prep Session



# What do you SEE and HEAR in this classroom?





### What did you gather?

Clean-up Evidence

Exchange with partner
 Evidence / Opinion
 Compare – did you capture the same things?



# **Evidence Analysis**

Exchange Evidence with Partner:

- Pink highlighter for opinion or evaluative statement
- Yellow highlighter for strong, effective evidence
- Use question marks for things they are not sure about.
- Author makes changes on pink either delete or reframe in an objective way via Post It Notes
- Debrief questions Chart evidence statements that individuals weren't sure about (i.e. are they objective or not) and discuss as a whole group



### **Calibrating Practice**





#### Reconciling with Ratings

Learner Mindset

- How/why did I rate as I did?
- How/why did the district rate as it did?
- How can I reconcile differences?
- I'm still grappling with X because Y...



- Why did "they" rate it that way when it doesn't take into account XYZ?...
- I disagree with that rating because XYZ...

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### Hot and Cold Reflection

What I feel confident about...

What I'd like to continue to develop...



### Do opportunities exist to streamline and optimize the use of artifacts in the evaluation process?

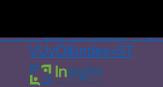
#### How could you use these videos or processes in your schools with your staff?



### Lunch



Report back to your teams/table groups what the similarities and differences were between yourselves and your colleagues when using your lens to watch the video



# **Evidence Analysis**

Exchange Evidence with Partner:

- Pink highlighter for opinion or evaluative statement
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# Debrief using 1-2-4-All





# Actionable feedback for teacher growth



# What do you want?

- ✓ Aligned to school's instructional vision and professional development
- Evidence-based
  - Specific, clear expectations
- Actionable
- ✓ Safe environment
- ✓ Structured
- Reflective
- Prioritized indicators



# What do you <u>NOT</u> want?

- Opinions/ "I" statements
- "Gotcha"/ Could have/Should have
- Prescriptions
- To wait too long after observation
- General "advice"
- Only negative feedback
- Too many suggestions
- "Silos" of tasks



## Model



Area of Instructional Strength

- Highest impact area?
- Evidence?

Area for Instructional Growth

- Highest impact area?
- Evidence?



## Practice



Area of Instructional Strength

- Highest impact area?
- Evidence?

Area for Instructional Growth

- Highest impact area?
- Evidence?



#### **Danielson Critical Attributes**

 <u>http://usny.nysed.gov/rttt/teachers-</u> <u>leaders/practicerubrics/Docs/danielson-</u> <u>teacher-rubric.pdf</u>



#### Reflect...





#### What? So What? Now What?

#### WHAT?

What happened? What did you observe? What were your initial expectations? How did they match with what actually occurred?

#### SO WHAT?

How did the experience today relate to your work? Have your experiences today affected the way you view this work and/or your role in it? What are some of the pressing needs/issues in the community?

#### NOW WHAT?

What learning occurred for you in this experience? How can you apply this learning? What follow up is needed to continue to move the work forward and address any challenges or issues?



#### **Reconnect: Let's reflect...**

- How can we impact student outcomes by addressing teacher practice in our state? What will that look and sound like
- What structures need to be in place in school in order for teachers an students to be successful?



#### **Next Steps**

- Share information with your school's leadership team.
  Contact the Office of Leadership
- Contact the Office of Leadership Development and School Improvement if additional support or training is needed.
- Access training information at <a href="http://marylandpublicschools.org/about/Pages/OTPE/index.aspx">http://marylandpublicschools.org/about/Pages/OTPE/index.aspx</a>





#### **Feedback Forms**

- Complete feedback forms.
- Collected information will help to improve future training sessions.
- Leave feedback forms in the middle of your table before you leave.





#### **Office of Leadership Development and School Improvement**



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HANK



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http://marylandpublicschools.org/about/Pages/OTPE/index.aspx



### Thank you!



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